



Rainbow Voice

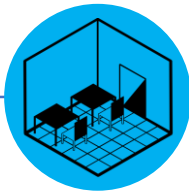
Business Communication, Redefined

Designed with today's flexible and on-demand requirements, Rainbow Voice offers a communication package that scales with you.

Add real value to your business today and deploy a truly flexible communications solution that's tailored to your specific business objectives.

What works for you.

Remain in control and select the profile that best suits your needs. With no one-size-fits all approach, feel free to mix and match to find your ideal combination.



Office

Perfect for your stand-alone device in a meeting room, our Office profile enables users to operate common call control features while also benefiting from a wealth of work collaboration functionalities.



Enterprise

The *creme-de-la-creme* of our communication packages, our Enterprise profile is perfect for today's mobile worker. With domestic call-traffic included in the offer, audio and video conferencing with multiple users, and extensive collaboration features, your employees will be able to productively harness the power of truly borderless communication.

Rainbow Voice Features: Smart telephony

User Feature	Office	Enterprise
<i>Telephony services</i>		
Manage calls	●	●
Forward calls	●	●
Multi-lines, 3 party conference	—	●
Voicemail	—	●
Manager / Assistant, Group supervision / pickup	—	●
Intrusion, Discreet listening, private line	—	●
<i>Telephony traffic services</i>		
Landline domestic traffic	<i>Consumption based (see price table)</i>	<i>UK 600 minutes-included (landline and mobile domestic). IRL 300 minutes-included (landline and mobile domestic)</i>
Mobile domestic traffic	<i>Consumption based (see price table)</i>	<i>UK 600 minutes-included (landline and mobile domestic). IRL 300 minutes-included (landline and mobile domestic)</i>
International, premium calls & others	<i>Consumption based (see price table)</i>	<i>Consumption based (see price table)</i>
DiD	<i>1 DiD included. See price table for additional DiD</i>	<i>1 DiD included. See price table for additional DiD.</i>
Portability	●	●
<i>Softphone services</i>		
Business phone control with basic call control (call, answer, release etc.)	●	●
Phone presence	●	●
Call logging	●	●
Any device (chose any phone)	—	●
VoIP calling (to PBX extensions, to public phone numbers)	—	●
Caller identification, contact search	—	●
Call control up to 3 participants, call forwarding	—	●
Voicemail (notifications, call)	—	●
Microsoft Skype for Business connector	—	●



Rainbow Voice Features: Company-wide collaboration

User Feature	Office	Enterprise
<i>Collaboration Services</i>		
Multiple platforms (Web, Desk phone, Smartphone, Tablet)	●	●
User self-enrolment & profile management	●	●
Team collaboration (Bubbles)	Up to 20 participants	Up to 100 participants Manage multiple organisers
Search engine	●	●
Contacts, contact groups, guests	●	Invite guests
Conversation management	●	●
Chat (peer-to-peer and one-on-one)	●	●
Presence information	●	●
Voice & video calling, screen / app sharing	One-on-one	Up to 10 participants
File sharing, storage	1GB of storage	20GB of storage
Recording	—	●

Rainbow Voice Features: Management & Support services

User Feature	Office	Enterprise
Company administrations and control	<i>1 administrator</i>	Multiple administrators
Custom company logo, custom company banner	●	●
Analytics	●	●
Company domain management	●	●
User provisioning and deprovisioning	<i>CSV file</i>	<i>CSV file, Microsoft Azure AD</i>
Digital Help Centre (FAQ, Knowledge base, proactive communications, production notes)	●	●
Service Level Agreement (SLA) & Help Desk	●	●
Up time	<i>99.5% guaranteed uptime SLA</i>	<i>99.5% guaranteed uptime SLA</i>



Rainbow Voice Features: Value-added options

User Feature	Office	Enterprise
Audio conference, bridge for up to 100 PSTN participants	●	●
Phone set rental (see below)	<i>Available with 3-year contract</i>	<i>Available with 3-year contract</i>
Call recorder (per user)	●	●
Visual Automatic Attendant (per port)	●	●
Attendant user: Business feature level plus Attendant console	●	●
Microsoft Outlook integration	—	●

Rainbow Voice Features: Hardware - Terminal as a Service (TaaS)

Buy, rent, or lease any of the following award-winning devices and more:



8008



8018



8028S



8058S



8068S



8078S

For additional information on any of the above Rainbow Voice service plans, go to: www.openrainbowvoice.com