

# Nuvola Smart Hands Solution

A Flexible Installation & Troubleshooting Solution For Your Business

As a reseller, you may not always have the resources to meet your customer's requirements. That's why Nuvola is excited to offer our **Smart Hands Solution** with Engineer-to-Site (EaaS or TECaaS) for resellers like you.

With our Smart Hands EaaS solution, you'll be able to provide your customers with installation services or resolve problems by using our Smart Hands IT-Trained engineers who will be sent to the site, equipped with a laptop and acting as your eyes and ears to help an installation or resolve issues.

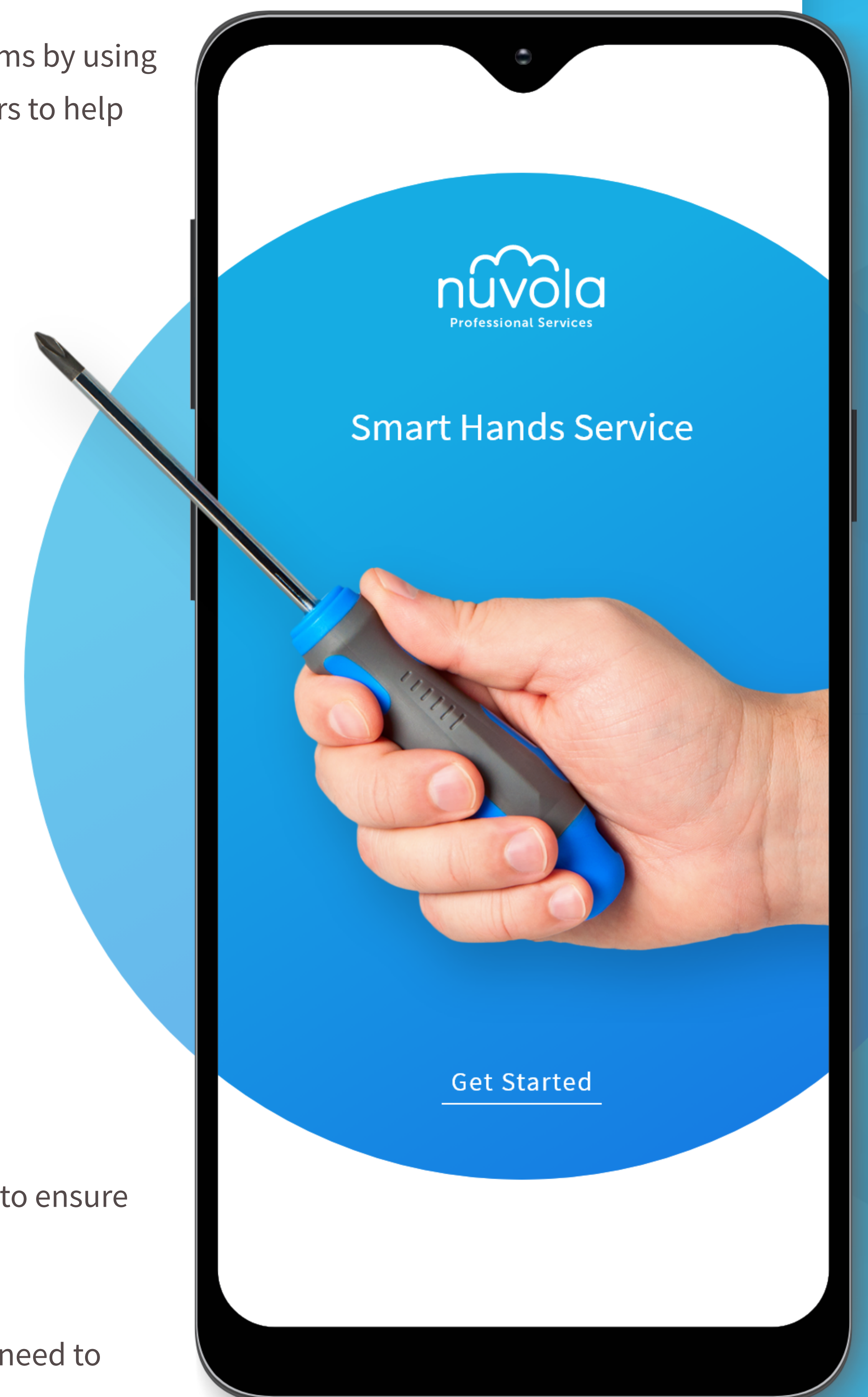
## Advantages Of Using Our Smart Hands Solution With Tecaas For Resellers:

- Our highly skilled and experienced engineers have the knowledge and expertise to easily swap out or install cards, routers, and switches as long as they have contact with your experts for guidance and assistance to ensure the configurations and setup or troubleshooting of the required devices.
- Provides a flexible approach, allowing you to provide your customers with the physical and technical expertise where needed, with the equipment, without investing in additional resources. Our engineers can be dispatched to your customer's site as required, ensuring that you can meet your customer's requirements and distribute high-level skills and experience through Smart Hands.
- You and your customers can have peace of mind knowing that highly skilled and experienced professionals maintain their systems. Our engineers are trained to work with a wide range of systems and can provide the expertise the technical knowledge needed to keep your customer's systems running smoothly.
- You will have more predictable costs and clear SLAs as we provide a consistent service.
- We will integrate fully with your business processes, allowing us to be an extension of your engineering team, providing a seamless and smooth technical experience for your customer.

Nuvola is committed to providing high-quality service and support to our reseller partners. We will work closely with you to ensure that your customers receive the best possible solution and provide ongoing support to ensure their satisfaction.

Please take advantage of our Smart Hands Solution and start providing your customers with the technical expertise they need to keep their systems up and running smoothly. Contact us to learn how we can help you meet your customer's requirements.

Costs start at **£550.00** a day, depending on requirements.



Contact Nuvola Now for Smart Hands Solutions

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