



Certified Delivery Partner
at **RingCentral**



RingCentral Services

powered by **Nuvola**

What is it

RingCentral Services are powered by the Nuvola Professional Services Practice team. RingCentral in partnership with Nuvola, a RingCentral Certified Delivery Partner, will focus on deploying your client's RingCentral solution.

Combining a tri-partner delivery will give you RingCentral's latest and most up-to-date installation methodology from experienced and certified RingCentral engineers within the Nuvola Professional Services Team.

Who are we

We are a team of highly skilled and dedicated IT professionals with over twenty years of experience at all levels of service delivery for RingCentral. The consultants and engineers at Nuvola have the superior technical ability, customer awareness, commercial understanding, and relationship management skills, combined with an attitude to succeed to make your project successful.

What do we do

Nuvola's Professional Services Team will focus exclusively on the service delivery of your RingCentral project. Your implementation is a completely customised service for your requirements, as scoped out with RingCentral Professional Services powered by Nuvola. With RingCentral Professional Services, you get a dedicated Project Manager responsible for the deployment from start to finish.

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nuvola
Professional Services

RingCentral Services

powered by **Nuvola**

PLANNING
& DESIGN

PROJECT
MANAGEMENT

ON-SITE
CONSULTANCY

ON-SITE
DEPLOYMENT

IMPLEMENTATION

ONGOING
SUPPORT

How we do it

We take a multi-based approach to guiding and advising you, with multiple touchpoints throughout your engagement, from the time you first evaluate the RingCentral solution through in-depth planning and design with our engineers to understand your technical situation.

The process includes an internal and external kickoff session hosted by RingCentral; creation and management of project governance, including Project plan and Schedule; Communication plan, resource plan, escalation plan, change plan, and test plan; Action and risk register; Completing resource assignment and scheduling in alignment with project schedule; Set up of project documentation and timelines in collaboration with designated Customer Single Point of Contact; Identifying, communicating and mitigating project risks and issues; Alignment of the scope of services with customer expectations during kickoff; Planning & Design, Network Readiness Assessment, Platform build out, User Acceptance Testing, user training, porting assistance, Go Live support and project sign off.

Contact Nuvola Professional Services now for your client's RingCentral installation
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